Overview

Visitor Central,™ developed by GE, is a powerful visitor management system that offers a scalable, easy-to-use solution for identifying, authenticating and logging visitors. Its intuitive interface and automated features allow quick and accurate visitor registration, while its integrated photo badging capability ensures every guest is properly accredited for access in and around your facility.

Visitor Central facilitates the implementation of an effective security program by addressing the unique requirements of accepted visitor management practice. It is easily adaptable for a wide range of settings and flexible enough to work effectively with policies that encompass different locations, escort requirements, time periods, schedules and other variables.

In its stand-alone configuration, Visitor Central offers the benefits of a full-featured management system, complete with Sarbanes-Oxley (SOX) compliant historical records, web-based appointment scheduling, and quick-service kiosk registration.

When integrated with Facility Commander Wnx® or Picture Perfect,™ also from GE Security, Visitor Central functions as part of an enterprise-wide security and access control system. This permits the assignment of visitor access privileges based on the nature of their visit or who they're seeing, so their movement is restricted and a detailed audit trail is created for every visit.

Standard Features

- New visitor registrations in 20 seconds or less; repeat visitors in 10 seconds or less

- Integrates with Picture Perfect or Facility Commander Wnx access control and security management systems to provide the same level of control and tracking with visitors that you have with employees

- Driver's license and barcode scanning

- Capture and store digital signatures

- Automatically compares visitors to visitor Watch Lists to reduce human error and keep undesirables out

- Provides visitor management and control for both appointments and non-appointments

- Complies with the Sarbanes-Oxley Act (SOX)

- Scalable from a single stand-alone kiosk to multiple integrated enterprise-wide stations

- Convenient web-based visitor pre-registration

- Facility partitioning

- Comprehensive reporting and database

- Advanced visitor badging; supports all industry visitor badge media

- Unlimited visitor types and visitor Watch Lists

- Group badge pre-printing

- Customizable data entry fields

- Thin client runs remotely on desktops

- Touchscreen kiosks offer easy and fast check-in; minimal data entry

Enterprise-Class Visitor Management

Visitor Central

Visitor Central™ packs the power of integrated visitor management into a scalable, easy-to-use solution that stands solidly on its own, or works in perfect harmony with Picture Perfect™ or Facility Commander Wnx® access control systems. Visitor Central assigns access privileges based on visitor profiles, or privileges can be assigned manually. Technology badges track visitors and, optionally, provide access while the system maintains a visitor database for comprehensive reporting.

Application

Visitor Central™ is an important security enhancement for any facility where access is granted to outside personnel such as contractors, vendors, customers and clients. Its convenient recall feature speeds the registration process for returning guests, while its Watch Lists red-flag unwanted visitors such as competitors or former employees. Visitor Central's intuitive interface makes registration fast and simple, eliminating front desk bottlenecks in busy facilities. Its easy-to-use kiosk configuration supports self-registration, so attendants need only to verify the visitor's ID against the registration screen in order to authenticate the visitor. This is convenient for the visitor, saves time for your front desk personnel and increases accuracy for added security.

Product Highlights

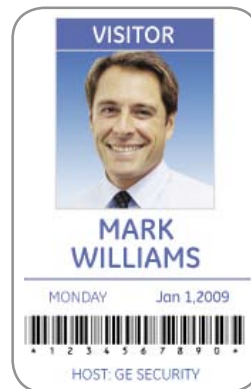### Web-based appointment management

Employees throughout your organization can make and view appointments for their visitors. Employees receive an individual login to Visitor Central, and each employee is assigned individual rights. Rights can be as narrow as granting the employee permission to create an appointment, or as wide as allowing full administrative control. All functions—appointment creation, visitor check-in and appointment monitoring—are available through a web browser.

Multiple check-in modes

Attendants or security guards can register visitors whether or not they have an appointment. They are presented with a list of visitors expected at their facility during a specific time period and have the ability to check those visitors in, take a photo of the visitor, scan the visitor's identification, or perform other tasks. Visitors with no appointments can also check in using a self-service kiosk, or with the help of an attendant or security guard. In self-service mode, Visitor Central functions like an airport kiosk—allowing visitors to take or re-take photographs, scan or input requested data, and produce visitor badges, which may be printed at the kiosk or behind a reception desk.

Import access control badge-holders as employees

Visitor Central makes it easy to import records from your Picture Perfect or Facility Commander Wnx employee access control database. Once in the system employees can make appointments and host visitors.

Export visitors as badge-holders

Easily configure access control system permissions according to visitor type or facility. These group assignments automatically grant permissions as narrow as selected turnstiles or perimeter doors, or as wide as access to as many doors as a typical employee.

Hardware Requirements

The following are minimum hardware requirements:
Intel Core 2 Duo
2G RAM
SVGA Monitor, 1024 x 768 video resolution or greater, 16-Bit High Color
101 Keyboard
Mouse or Trackball Device
Network Card
40 GB Hard Drive for client PCs
80 GB Hard Drive for server PCs
Up to 4 available USB 1.1 or USB 2.0 ports

For Visitor Central web clients, imaging clients and kiosks:
Printers: Epson® C8X series (C88, C86, C84, C82 or C80)
Cameras: Digi Watchport V and V2 cameras or Logitech® QuickCam
Driver's License Scanner: Scanshell 800
Scanner-type bar code readers: Any that read Code 128, or Code 2 of 7, or Code 3 of 9

Optional:
  o Touchscreen monitor with monitor resolution to a minimum
    of 1024 x 768 pixels
  o Proximity and Vicinity/Mifare Desktop Credential Reader
    (if applicable for access control integration)
  o Topaz Signature Tablet Model T-L462-HSB or Model T-LBK766

Software Requirements Prerequisites

The following are minimum software requirements:

Client PC:
OS Requirement (one of the following):
• Microsoft Windows® XP Professional and Service Pack 2
• Microsoft Windows 2000 Professional with Service Pack 4
• Internet Explorer (6.0 with SP2 or higher; however, Visitor Central does not support Internet Explorer 7.0)
• Device Drivers for attached peripherals

Server PC:
Server computers (one of the following):
• Windows 2003 Standard Edition Server and applicable Service Pack
• Windows 2000 Professional and Service Pack 4
• Windows XP and Service Pack 2
One of the following, based on the system:
• Microsoft SQL Server 2005 Standard Edition, SQL Server 2000 Standard Edition, SQL Server Personal Edition, MSDE with
  applicable patches

ISO 9001:2000-certified processes

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gesecurity.com

Specifications subject to change without notice.

Ordering Information

Part Number	Description
Visitor Central™	
521243001	Visitor Central, Single Server Base License & Software
970165001	Visitor Central Client License
521241001	Non-Licensed Replacement Visitor Central Software